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1. Is the school reopening in September?

Answer: Yes, our school is prepared to welcome students back for September as per schedule. Students learn most effectively in the classroom. There will be modifications in order to ensure enhanced health and safety measures.

2. How will classes operate in September?

Answer: At this time, we're preparing to have our students return to school for regular in-class learning in September with enhanced healthy and safety measures in place. Current evidence and experience support the concept that children can return to school in a carefully structured manner that protects children's health and minimizes risks from a public health perspective. At present, we are looking to alter our daily schedule by offering one course at a time for high school students. This will allow students to minimize movement within our school. Each course will run for approximately 22 school days. All extra-curricular activities, including Focus For Success, and field trips will be cancelled until such time it is deemed safe to run again.

Relationships between schools and local public health units will be crucial to navigate the complex and evolving COVID-19 environment, planning and reopening schools, and addressing other child health issues that emerge.

For parents inquiring about possible changes, the Ontario Ministry of Education has issued notification regarding 3 different plans for class operation depending on the public health situation at the time that you can read about here https://news.ontario.ca/opo/en/2020/06/ontario-prepares-for-the-safe-reopening-of-schools.html

3. Do students have to quarantine themselves for 14-days upon entering Canada?

Answer: Yes, under the current Canadian government policies, all travelers arriving in Canada are subjected to a mandatory 14-day self-quarantine period. Please check this link often as information is continuously updated.

Official link: https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html

4. What is your move-in arrangement for dorm students arriving in September? Do they need to quarantine for 14 days as well?

Answer: All dorm students who are arriving in September must report their arrival date and time in advance. We have pre-determined move-in dates and times for new dorm students arriving in September (please see Important Reminders inside your Welcome Package). Under the current

Canadian government policies, all travelers entering Canada are subjected to a mandatory 14-day self-quarantine period.

5. Do you provide airport pick-up services for dorm students?

Answer: Yes, we can arrange airport pick-up services if you provide sufficient notification to our school. Please be advised that current restrictions do not allow non-travelling persons into the airport and we may need to provide specific instructions on where to meet our driver. We will update our procedures as changes are made by the airport and/or government to optimize safety.

6. What is your plan for students who arrive late in September due to travel bans/restrictions and/or study visa/permit delays?

Answer: At this time, we are implementing online synchronous classes for students affected by travel bans/restrictions and/or study visa/permit delays so that students can continue learning real-time with their classmates and interact with the teachers who are already in-class. Classes will be recorded as well and saved on a secure network to facilitate future referencing.

7. Are students permitted to join the online classes while waiting for study permit/visa approval?

Answer: Yes, the Study permit / Visa is required for international students studying at J. Addison School and students will be permitted to study online if they experience delays or difficulties arriving to our school. They will stay engaged with all their courses through asynchronous classes online. This will allow them to benefit from live classes and participate in discussions with their teachers and peers. Please note that once students start a course, they will start using their fees. Only Unused fees can be refunded with admin fee deduction upon proof of visa/study permit rejection.

8. Can students arrive at J. Addison School mid-year and continue with in-class learning after the border re-opens?

Answer: Yes, with our altered daily schedule, it will be more feasible for students to join our school midyear with minimal loss of class time. Please contact one of our Admissions Officers for our detailed course schedule.

9. Will you issue acceptance letters that reflect full-time online programs?

Answer: At this time we are not issuing acceptance letters that show full-time online studies. However, as always, we follow the guidelines and regulations of the Ministry of Education; should there be any further guidance or advice in regards with revising school acceptance documents, we will do so.

10. Can I defer my child's acceptance to J. Addison School to February 2021 or September 2021 due to COVID-19 pandemic concerns?

Answer: At this time, we're looking at each deferral request individually. Please write us and let us know your deferral plans and we can discuss them further.

11. Are there any tuition fee adjustments and recalculations for students taking online classes?

Answer: No, our tuition fee schedule for 2020-21 will stay the same. There will not be any fee adjustments since students will join live classes, in person or online. Please note that once a student starts a course, both in-class or online, they will start using their tuition fees. Should a refund be requested due to unsuccessful visa/study permit applications, only the unused portion will be processed after the administration fees are deducted.

12. If schools are ordered to close in middle of the school year due to the-COVID-19 pandemic, what would be the arrangements for day and dorm students?

Answer: We will adhere to government guidelines, and if instructed to do so, the school campus will be under lockdown.

For day students, they will continue online learning from home.

For dorm students, our plan is to keep the dormitory open unless we are not permitted to do so. Dorm students will continue online learning, but may choose to return home to their parents, stay with approved guidance/relatives locally or remain in the dormitory. Should students choose to remain in the dormitory, they would not be allowed to leave the building during the lockdown without school's approval (unused dorm fees will not be refunded).

13. What is your COVID-19 refund policy?

Answer: Refunds are only available with unsuccessful visa/study permit applications. Please note that once a student starts a course, both in-class or online, they will start using their fees. Unused fees can be refunded with admin fee deduction upon proof of visa/study permit rejection. For all fees that cannot be incurred until the student's arrival to our school, these fees (i.e. dorm, meal plan, medical insurance, and uniform fees) will be fully credited and applied to the following semester.