



J. Addison School

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FREQUENTLY ASKED QUESTIONS (FAQ's) 2020-21 – Updated January, 2021

1. Will students be attending in-person or online classes for second semester (Feb. 8-June 18, 2021)?

Answer: Our school is prepared to welcome students to our school, both for in-class or online, as per schedule. Students learn most effectively in the classroom. There will be modifications in order to ensure enhanced health and safety measures. For students who prefer online or are experiencing travel restrictions, the online synchronous classes can be taken until such time they are able to join us in-person. However, we do need to follow government guidelines and if schools need to be closed to in-person learning, then all students will migrate to online learning for the duration mandated by government regulations.

2. How will classes operate?

Answer: We presently have both in-class and online students attending our school. Current evidence and experience support the concept that children can physically attend school in a carefully structured manner that protects children's health and minimizes risks from a public health perspective. We have altered our daily schedule by offering one course at a time for high school students. This will allow students to minimize movement within our school. Each course will run for approximately 22 school days. All extra-curricular activities, including Focus For Success, and field trips will be cancelled until such time it is deemed safe to run again.

Relationships between schools and local public health units will be crucial to navigate the complex and evolving COVID-19 environment and addressing other child health issues that emerge.

3. Are international students with a valid study permit allowed to travel to Canada?

Answer: Yes, our school's COVID-19 Plan has been approved by the Ontario Ministry of Education and students with a valid visa are permitted entry into Canada to study at this time.

Official link: http://www.edu.gov.on.ca/eng/parents/welcoming_international_students.html

4. Do students need to take a COVID-19 test and quarantine themselves for 14-days upon entering Canada?

Answer: Yes, under the current Canadian government policies, all travelers must produce a negative COVID-19 test prior to boarding their flight to Canada. And after arriving in Canada, they are subjected to a mandatory 14-day self-quarantine period. Please check this link often as information is continuously updated.

Official link: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html>

5. What is your move-in arrangement for dorm students? Do they need to quarantine for 14 days as well?

Answer: All dorm students must report their arrival date and time in advance. We have pre-determined move-in dates and times for new dorm students arriving in September and February (please see Important Reminders inside your Welcome Package). Under the current Canadian government policies, all travellers must produce a negative COVID-19 test prior to boarding their flight and upon entering Canada, they are subjected to a mandatory 14-day self-quarantine period. In addition, a negative COVID-19 test will also be required prior to moving to our dormitory (taken within 72 hours).

6. Do you provide airport pick-up services for dorm students?

Answer: Yes, we can arrange airport pick-up services if you provide sufficient notification to our school. Please be advised that current restrictions do not allow non-travelling persons into the airport and we may need to provide specific instructions on where to meet our driver. We will update our procedures as changes are made by the airport and/or government to optimize safety.

7. What is your plan for students who arrive late due to travel bans/restrictions and/or study visa/permit delays?

Answer: We have implemented online synchronous classes for students affected by travel bans/restrictions and/or study visa/permit delays so that students can continue learning real-time with their classmates and interact with their teachers. Classes will be recorded as well and saved on a secure network to facilitate future referencing.

8. Are students permitted to join the online classes while waiting for study permit/visa approval?

Answer: Yes, the Study permit / Visa is required for international students studying at J. Addison School and students will be permitted to study online if they experience delays or difficulties arriving to our school. They will stay engaged with all their courses through synchronous classes online. This will allow them to benefit from live classes and participate in discussions with their teachers and peers. Please note that once students start a course, they will start using their fees. Only unused fees can be refunded with admin fee deduction upon proof of visa/study permit rejection.

9. Can students arrive at J. Addison School mid-year?

Answer: Yes, with our altered daily schedule, it will be more feasible for students to join our school mid-year with minimal loss of class time. Please contact one of our Admissions Officers for our detailed course schedule.

10. Will you issue acceptance letters that reflect full-time online programs?

Answer: At this time we are not issuing acceptance letters that show full-time online studies. However, as always, we follow the guidelines and regulations of the Ministry of Education; should there be any further guidance or advice in regards with revising school acceptance documents, we will do so.

11. Can I defer my child's acceptance to J. Addison School to September 2021 due to COVID-19 pandemic concerns?

Answer: Generally, yes, but we are looking at each deferral request individually. Please write us and let us know your deferral plans and we can discuss them further.

12. Are there any tuition fee adjustments and recalculations for students taking online classes?

Answer: No, our tuition fee schedule for 2020-21 will stay the same. There will not be any tuition fee adjustments since students will join live classes, in person or online. Please note that once a student starts a course, both in-class or online, they will start using their tuition fees. Should a refund be requested due to unsuccessful visa/study permit applications, only the unused portion will be processed after the administration fees are deducted.

13. If schools are ordered to close in middle of the school year due to the-COVID-19 pandemic, what would be the arrangements for day and dorm students?

Answer: We will adhere to government guidelines, and if instructed to do so, the school campus will be under lockdown.

For day students, they will continue online learning from home.

For dorm students, our plan is to keep the dormitory open unless we are not permitted to do so. Dorm students will continue online learning, but may choose to return home to their parents, stay with approved guidance/relatives locally or remain in the dormitory. Should students choose to remain in the dormitory, they will not be allowed to leave the building during the lockdown without school's approval (unused dorm fees will not be refunded).

14. What is your COVID-19 refund policy?

Answer: Refunds are only available with unsuccessful visa/study permit applications. Please note that once a student starts a course, both in-class or online, they will start using their fees. Unused fees can be refunded with admin fee deduction upon proof of visa/study permit rejection. For all fees that cannot be incurred until the student's arrival to our school, these fees (i.e. dorm, meal plan, medical insurance, and uniform fees) will be fully credited and applied to the following semester.